

INFRASTRUCTURE ASSESSMENT

In the technology world, we know that businesses change, growth opportunities arise, leadership turns over, and that it's all too easy for IT teams to become heavily focused on day-to-day operational tasks. All of this can lead to a gap between IT infrastructure and business goals and ultimately require an objective evaluation to identify the current state of an organization's IT infrastructure. Taos' Infrastructure Assessment service is much more than just a risk discovery process. Our deep dive into your infrastructure space provides you with an analysis of short-term and long-term risks, and most uniquely, a prioritized remediation plan for immediate and future action.

With an Executive IT Management Consultant from Taos' Office of the CIO practice leading the assessment, we offer realistic solutions derived from our consultants' wealth of incomparable, real-world experience.

Our Solution:

- Offers an **objective, full-scale solution** to unveil root causes of infrastructure problems.
- Applies a well developed, **proven methodology** stemming from over 20 years of infrastructure experience. This methodology, coupled with the technical experts' real-life experience, imparts invaluable insights and results in **pragmatic solutions**.
- Provides an Engagement Manager, a senior level consultant who can speak to your organization's C-level executives to ensure business goals, objectives and growth opportunities are addressed.
- Provides a Remediation Roadmap **prioritized with actionable items** to occur immediately and up to two years into the future.
- Offers a **customizable** domain assessment. Select which and how many technology domains will be addressed. Evaluations of capacity, monitoring, version/rev levels, policies, processes, security and standards are offered in:
 - Server environment (Unix/Linux, Windows)
 - Storage and Backups
 - Network
 - Voice
 - Desktop
 - Helpdesk
 - Data Center
 - Security
 - Email

Why Taos?

- Remediation Roadmap is actionable and instantly applicable eliminating resolution guesswork.
- Customizable domain selection allows you to focus on your priority areas.
- Objective approach – Taos is hardware, software and vendor independent.
- Deep experience in enterprise infrastructure management.

Standard Deliverables:

1. Stabilization and Immediate Risk Report
 - a. Immediate risk breakdown
 - b. Remediation recommendation
 - c. Remediation activities prioritization
2. Remediation Roadmap
 - a. Target state
 - b. Gap analysis
 - c. Prioritized projects
3. Security Analysis